



## Headsets for MERLIN® Telephones

Avaya offers ergonomically designed communication headsets and amplifiers for the MERLIN® family of telephones. This full line of professional and contact center solutions sets the standard in sound quality and durability. Avaya headsets are designed for maximum, all-day comfort and are available in styles that suit nearly any wearer—and any usage pattern.

Whether you want the freedom to communicate hands-free while working at your desk, or the ability to roam while talking, you will find a solution that suits your individual needs.

Choosing a headset is as easy as 1, 2, 3.

1. Identify the MERLIN telephone you are using.
2. Choose an amplifier based on compatibility and features.
3. Choose the style of headset that best suits your needs. (For instance noise-canceling headsets are great in a busy office or when using VoIP telephones.)

Research shows that headsets help reduce neck, upper back and shoulder tension, and also help increase productivity\*. So regardless of the headset you choose, you will notice a big difference!

\* "Headsets increase knowledge worker productivity 22%." Plantronics, November 2003



### 3 Easy Steps...

IP Telephony

Contact Centers

Unified Communication

Services



# Headsets for MERLIN Telephones

**1** *Select your*  
**MERLIN**  
**TELEPHONE**

**2** *Select your*  
**HEADSET**  
**CONNECTION**

MERLIN TELEPHONES	HEADSET CONNECTION (adaptors, amplifiers)	
	Corded Headset Connection	Wireless Headset Systems
Magix Series: 4406D+, 4412D+, 4424D+, 4424LD+ ▶	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) <b>C</b>	Call 800.544.4779
Merlin II: 7303, 7305, 7308, 7313, 7314, 7316, 7317, 7318, BIS 10, 19, 22, 34, 34D	M12LUCM (#407 639 715)	Call 800.544.4779
Merlin Legend MLX: MLX10, MLX10D, MLX16D, MLX20L, MLX28D ▶	M12LUCM (#407 639 715)	Call 800.544.4779

**C** Amplifier adds receive/transmit volume and mute controls

**AVAYA HEADSET SUPPORT LINE 1-800-544-4779**



**M12LUCM Amplifier**  
#407 639 715

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller



**HIC Cable Headset**  
#408 122 950

- Allows basic direct connection



**Modular Base Amplifier**  
#406 741 900

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller



## Corded Headset Solutions

### Over-the-Head

#### SUPRAELITE



- New SupraElite Mon VT\***  
#700 343 718
- New standard in all-day comfort and reliability
  - Click-stop microphone boom
  - Quick call feature
- \* Clear voice tube adjusts for custom fit



- New SupraElite Mon NC\***  
#700 343 726
- New standard in all-day comfort and reliability
  - Click-stop microphone boom
  - Quick call feature
- \* Noise-Canceling microphone



- New SupraElite Bi VT\***  
#700 343 734
- New standard in all-day comfort and reliability
  - Click-stop microphone boom
  - Quick call feature
- \* Clear voice tube adjusts for custom fit



- New SupraElite Bi NC\***  
#700 343 742
- New standard in all-day comfort and reliability
  - Click-stop microphone boom
  - Quick call feature
- \* Noise-Canceling microphone

#### ENCORE



- Encore Ultra II VT\***  
#408 021 095
- Sound in both ears – treble/bass controls
  - Soft ear cushions – single lightweight cord
- \* Clear voice tube adjusts for custom fit



- Encore Ultra II NC\***  
#407 547 074
- Sound in both ears – treble/bass controls
  - Soft ear cushions – single lightweight cord
- \* Noise-Canceling microphone



- Encore Ultra VT\***  
#408 021 004
- Sound in 1 ear; soft ear cushion – treble/bass controls
- \* Clear voice tube adjusts for custom fit



- Encore Ultra NC\***  
#408 020 980
- Sound in 1 ear; soft ear cushion – treble/bass controls
- \* Noise-Canceling microphone

### Over-the-Ear

#### TRISTAR



- TriStar Ultra VT\***  
#407 547 058
- Receiver rests gently on the ear
  - Weighs less than half an ounce
- \* Clear voice tube adjusts for custom fit



- TriStar Ultra NC\***  
#408 020 758
- Receiver rests gently on the ear
  - Weighs less than half an ounce
- \* Noise-Canceling microphone

#### MIRAGE



- Mirage Ultra VT\***  
#406 445 783
- Sleek, light receiver rests gently on the ear; easy on, easy off
- \* Clear voice tube adjusts for custom fit



- Mirage Ultra NC\***  
#408 020 998
- Sleek, light receiver rests gently on the ear; easy on, easy off
- \* Noise-Canceling microphone

### Convertible

#### AVAYAPRO



- AvayaPro VT\***  
#700 212 574
- Best-in-Class mic and speaker
  - Ergonomic design & all-day comfort
  - Over the head or over the ear: convertible headset
- \* Clear voice tube adjusts for custom fit



- AvayaPro NC\***  
#700 212 566
- Best-in-Class mic and speaker
  - Ergonomic design & all-day comfort
  - Over the head or over the ear: convertible headset
- \* Noise-Canceling microphone

#### STARTER



- Starter VT\***  
#408 018 869
- Sound in 1 ear; soft ear cushion
  - Over the ear or over the head
- \* Clear voice tube adjusts for custom fit



- Starter NC\***  
#408 001 386
- Sound in 1 ear; soft ear cushion
  - Over the ear or over the head
- \* Noise-Canceling microphone

### About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

reach  
**AVAYA**  
a higher plane  
of communication

IP Telephony

Contact Centers

Unified Communication

Services

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10/05 • EF-MIS2469

